

OUR UPDATED PROTOCOLS

to keep our guests safe + healthy.



Appointment Only Visits + Checking In

You must have an appointment to enter the studio.

If you do not have an appointment and would like to purchase products, we will be offering in-store and curb-side pick up. Please visit our online store to purchase.

Upon check in, please wash or sanitize your hands before entering the treatment room.

Please Arrive Alone

Guests will not be permitted.

Enhanced PPE

Our team will continue to wear a face mask and gloves throughout your service. Hands are always washed and sanitized prior to beginning your treatment.

Service Changes

Each service will have extra time in between for complete sanitation of the treatment room.

Increased Sanitation

We have, and will continue to use, hospital grade disinfectants that are approved by the CDC.

One time use tools are always disposed of, and reusable tools are always disinfected and sanitized after each client.

All bedding has been removed to ensure proper sanitation between each appointment.

You will be not asked to change into a robe; please dress comfortably.

Please take advantage of our complimentary UV sanitizer to disinfect your phone during your visit.

THE HEALTH + SAFETY OF OUR CLIENTS HAS ALWAYS BEEN OUR TOP PRIORITY.



Before You Arrive

Text us when you're outside, and please have your treatment form completed prior to arrival.

Mask Policy Effective July 1st

Masks are now optional for vaccinated guests visiting Château Glow.

If a guest is NOT vaccinated, as per CDC and NYS Guidelines, you are still required to wear a mask while inside our studio and after your treatment.

Please Reschedule If

You are sick or showing any symptoms, have been around someone who has experienced symptoms or have come in contact with someone with COVID-19.

You are showing symptoms or not feeling well, you will be asked to reschedule.

We thank you for your understanding + support!

xo The Château Glow Team.